



Water Emergency (and After-Hours) Information

Call Customer Service at 719-322-2010.

Emergency situations include (but are not limited to) the following:

- Water surfacing or pooling creating damage to streets or yards
- No water available - (Home Owner did not cancel their service or request for a water shut-off)
- Discolored water that has a foul odor
- Flooding
- Needing water shut-off for emergency repairs by homeowner due to water leaking inside the home

Non-emergency situations include those that can be taken care of during normal business hours, which include:

- Sprinkler system problems
- Need water shut-off for normal repairs
- Need water turned-on for moving in or shut-off for moving out
- Request water meter installation
- Raise or lower water stop box
- Air in water pipes (due to cloudy water)
- Low water pressure