

# Fountain Utilities

Your Hometown Utility



[FountainUtilities.org](http://FountainUtilities.org) | 719-322-2010

## How You Can Get Involved

As a public power and water utility, we are similar to public schools and libraries: a division of local government, owned by the community, run by elected local officials, and accountable to our customers. We feel a strong connection to our community and we encourage our customers to be involved. You have a voice - voting in local elections, attending City Council meetings, taking surveys, providing public comment on plans or proposals and volunteering - all of these opportunities empower our customers to shape their service and the future of Fountain Utilities.

I want to encourage our customers to continue their involvement. One of the best ways you can stay engaged is to visit [FountainColorado.org](http://FountainColorado.org) and follow us on Facebook and Twitter. With many projects, programs and initiatives on the horizon, we look forward to fostering a continued partnership with our customers and community.

As we enter into the holiday season, I want to take a moment to thank you. It has been a pleasure serving you and your family.

**Curtis Mitchell, P.E.**  
Utilities Director

## UtiliNews

NOVEMBER 2018

*How you can get involved*

*Wastewater Rates - Upcoming  
Calculation Period*

*Let us help Lighten the Load*

*Holiday Savings & Safety*

**WHO OWNS YOUR UTILITY?**

# YOU DO!



**#PublicPower  
=  
Community  
Power**



# A MESSAGE FROM OUR PARTNERS

Fountain Sanitation and Widefield Water and Sanitation Districts would like to remind customers that the billing calculation period for wastewater charges is upon us. Rates will be adjusted during the first quarter of 2019 by evaluating the average water usage during the months of December, January and February.

For more information about the wastewater calculation or rates, please contact your wastewater provider:



## Holiday Savings & Safety

'Tis the season to be jolly! For many in our community, this means hosting parties and decorating homes with festive lights or displays.

This season, consider using LED decorations. LED stands for light-emitting diode, which is:

### Safer

LEDs are much cooler than incandescent lights, reducing the risk of combustion and burning.

### Sturdier

LEDs are made with epoxy lenses, not glass, and are much more resistant to breakage.

### Longer lasting

The same LED string could still be in use up to 40 holiday seasons from now!



## Emergencies happen to everyone.

*Lighten the Load* provides utilities payment assistance to individuals and families throughout the community experiencing an emergency or financial hardship, regardless of income.

Let us help *Lighten the Load*.

For more information, scan this code with your smart phone!



## Fountain Utilities

Customer Service Center  
101 North Main Street  
Fountain, CO 80817  
(719) 322-2010  
customerservice@fountainutilities.org  
www.FountainUtilities.org

