

IN THIS ISSUE

Fountain Faces - Meet Our Field Technicians

Energy Theft - A Dangerous Crime That Costs Us All

Recommended Watering Guidelines



"Is our water safe?"

"Do I have a leak?"

"Why do my lights flicker?"

"How can I save money?"

"Do you offer rebates?"

If you have questions, we have answers. Providing reliable and safe utility service is at the core of our mission, and responding to our customers with local, friendly and convenient service is our top priority. As a locally-owned and operated utility, we are committed to serving our customers and community.



Travis Crittenden

One of the many ways Fountain Utilities serves the community is through a team of highly-skilled and knowledgeable staff in the Electric, Water and Customer Service departments. We are pleased to introduce you to a few "Fountain Faces", Customer Service Field Technicians, Travis Crittenden, Dee Werline and Richard Leyba.



Dee Werline

This team delivers the spirit of service to the doorstep of customers every day by easing concerns, answering questions and providing information regarding utility programs, such as rebates and free conservation tools.

Whether you have a question about your bill, the quality of your water, or need help understanding the details of your service, we are here to help.

We are your hometown utility.



Richard Leyba

CURTIS'S COLUMN

Water Update:

We are pleased to announce all of our existing groundwater filters are now operational. This includes the filters at Aga Park and the filters at the Fountain Library. We are committed to closely monitoring the performance of these filters and will publish the laboratory analysis on our website for public information.

Recovering From the Storms:

As we are all recovering from the recent hail storms we need your assistance in reporting damaged electric meters



and inoperable street lights. Visit our website at FountainUtilities.org to submit a report online, or call our Customer Service Center at (719) 322-2010.

Thank you for your assistance.

Curtis Mitchell
Utilities Director

ENERGY THEFT

A DANGEROUS CRIME THAT COSTS US ALL

Stealing electricity is against the law and poses a serious safety concern for our community. Those stealing energy can create dangerous situations for themselves, the general public, emergency responders and utility workers. Who pays the cost of energy theft? In many cases, theft of service is part of the rates all customers pay.

Fountain Utilities is committed to protecting our customers, the public, emergency responders and our employees by watching for and eliminating theft. The added benefit to reducing theft, besides ensuring safety, is reducing cost. Here are some ways you can help:

- *If you see something, say something. Signs of tampering or theft include broken seals; strange wires or pipes protruding from a meter; or holes drilled into the meter case. If you have reason to suspect that someone is stealing electricity or tampering with equipment, report it to our Customer Service Center at (719) 322-2010.*
- *Be Safe! If you suspect you or others may be in danger, contact 911 immediately. Never go near downed power lines or equipment.*



AUGUST RECOMMENDED WATERING SCHEDULE

FIXED	ROTARY
6 22	11 22
ROTOR	MANUAL

Tap Into Tips!

August Watering Schedule

Water each zone for the amount of time provided in the chart, three times a day, two days a week, allowing the water to soak in for at least one hour between cycles. To reduce moisture loss from evaporation, water before 10am and after 7pm. Recommended watering times may vary dependent on weather. Remember to monitor your lawn health and adjust watering accordingly.



FOUNTAIN UTILITIES

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