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Great Expectations for PFC Pilot Testing

Water contamination in the Widefield Aquifer continues to be in the news with the recent report of the release of 150,000 gallons of water laced with perfluorinated compounds (PFCs) from Peterson Field into the Colorado Springs Utilities wastewater system. For Fountain Utilities customers, this does not result in an immediate concern as we are still using 100% surface water and no groundwater. Long-term, it will be very important to monitor PFC levels and address the contamination with the development of treatment/removal alternatives.



The City of Fountain has assembled a strong team consisting of Utilities staff, Black and Veatch engineers, and Colorado School of Mines personnel to move forward with pilot testing of water treatment for the removal of PFCs over the next three months. The pilot water treatment plant will be installed at Fountain's Well Number 2 in the Downtown area. Testing will provide vital information related to

treatment effectiveness and the length of time until water treatment filter media has to be replaced. We will share all of the test results with our partners at Security and Widefield along with the State and County Health Departments.

We recently learned the Air Force and Army Corps of Engineers have awarded a contract that will use \$4.3 million from the Air Force to assist with addressing water contamination. The first area of focus will be private wells and small private systems with solutions implemented between now and December of this year. Next, the Army Corps will work with Security, Widefield, and Fountain on the location and installation of treatment for our groundwater with implementation by April 2017. As a benefit to all three water providers, we have asked that the initial focus be on the wells at Venetucci.

We know the importance of this issue and will continue to communicate our progress toward the development and implementation of solutions.

Curtis Mitchell, Utilities Director

Fountain Faces

A Fond Farewell and Warm Welcome



The City of Fountain bid farewell to their long-time employee Kelly Barlow who passed away on October 15, 2016. Kelly began his career with the City in 1985 as a Journeyman Lineman in the

Electric Department. Due to his exceptional performance in the field, he was promoted to Crew Foreman and finally General Foreman in June 2013. Over the years, he made several contributions to our community, professionally and personally. Kelly will be remembered for his commitment to excellence, faith, and sense of humor.

Though we said goodbye to our loyal friend and coworker, we applauded the promotion of Jerry Farr to General Foreman in March 2016, as the transition of leadership began to take place. Jerry began his career with the City in 2000 and was promoted to Troubleshooter in 2014. Please join us in welcoming Jerry into his new role as we look to honor our past while moving toward a bright future.



News & Notices

**The Customer Service Center
will be closed:**

- ◇ Friday, November 11 - All Day
(Veteran's Day)
- ◇ Thursday, November 24 - All Day
(Thanksgiving Holiday)
- ◇ Friday, November 25 - All Day
(Thanksgiving Holiday)





Connect to Conservation

Holiday Lighting—A Savings You Can See!

Although the purchase price may initially cost more than traditional lighting, the chart below reveals how LED holiday lighting uses approximately 90% less energy and lasts 100 times longer.

Join us on Facebook each week from now through December 2, 2016, for your chance to win LED holiday lighting to help support your conservation efforts, as we work together for a more sustainable future.

	Incandescent Lights		LED Lights	
	Large Bulbs (C7, C9)	Small Bulbs (Mini)	Large Bulbs	Small Bulbs (Mini)
Bulb life	1,000 hours	1,500 hours	100,000 hours	100,000 hours
Lights per string	25	100	25	70
Watts per string	175	40	2	4.2
Hours of use per day	6	6	6	6
Days in a month	30	30	30	30
kWh average cost	\$0.11	\$0.11	\$0.11	\$0.11
Number of strings	10	10	10	10
Average monthly cost	\$34.65	\$7.92	\$0.40	\$0.83

Did You Know—Lighten the Load

You, too, can help a neighbor in need...

Last month, a military family of five faced difficulties in paying their utility bill. The father had recently separated from the military and was still searching for civilian employment; the mother had just returned to work after a lengthy illness. They came into the Customer Service Center asking for help and were provided with the contact information for Lighten the Load assistance agencies. The couple later returned to the Center to thank Customer Service for the information and expressed extreme gratitude that they received a hand-up from the assistance agency. Not only did this allow them to avoid a disruption of services, according to the mother, it allowed them to put their finances “back on track” and alleviated “an extremely stressful situation” for the family.



If you are in need of assistance with your energy bill, please contact The Salvation Army of the Fountain Valley at (719) 382-1182 or REACH Pikes Peak at (719) 382-8515 to discuss your situation and identify if assistance may be available to you.

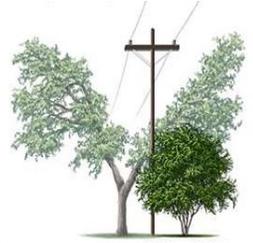
This family’s story ended with a positive outcome due to neighbors helping neighbors. Lighten the Load relies on donations from our community members, and since 100% of your donation will go to help neighbors in need, every dollar counts. Please consider giving to a local program to help Fountain households. You can sign up by calling Customer Service at (719) 322-2010 or downloading the contribution form from our website at www.FountainUtilities.org.

...every dollar counts.

Electric Department Project Updates

Tree Trimming

In October, Fountain Utilities began tree trimming in our service territory throughout the lower Widefield area. Though Quality Tree Service is performing the trimming only on lines that run pole to pole, residents will be notified by contractors prior to them entering yards. Crews will be working in neighborhoods south of Fontaine Blvd, east of Widefield Blvd, and north of Fay Dr. In addition, areas west of Hwy 85/87 beginning at Main St in Security south to Hwy 16 bordered by Fountain Creek may also be included in this operation.



By maintaining the proper clearances, the Electric Department is able to reduce safety hazards caused by falling tree limbs on electric power lines and equipment, which also increases reliability of power. Customers can expect to see tree trimming operations completed by the end of 2016.

Pole Inspections and Treatment



Our ongoing project with Osmose Utilities Services Inc. for the inspection, treatment, or replacement of electric line poles is 90% complete. This project supports the reliability of electric service and increases community safety.

Crews may be required to access poles that are located on customer property in the areas south of Bandley Dr on the I-25 interchange to Laughing Horse Ranch west of Old Pueblo Rd and south of Ohio St east of Old Pueblo Rd. Customers will be notified with a door hanger 24 hours in advance and will receive a knock on the door the day of inspection.

Any questions or concerns regarding these operations or contractors should be directed to our office at (719) 322-2092.