



FOUNTAIN UTILINEWS

Monthly Customer Newsletter



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August 2016

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Water Contamination - Treatment Options

The City of Fountain Utilities wants to extend thanks to our customers for helping conserve water this summer! With your help following Stage III water restrictions, we have avoided the use of groundwater from wells this summer. By partnering with our community and our participation in the Southern Delivery System, we have been able to provide our community with clean and safe surface water while we address the groundwater contamination in our region.

The City of Fountain recently met with the Air Force and the Army Corps of Engineers. They have offered assistance that will focus on the ability to treat a portion of our groundwater in the short-term before peak demands return next summer. We are also considering several long-term options that will address treatment of our groundwater into the future. Additionally, we continue to work with our partners at Widefield and Security Water and Sanitation Districts to ensure everyone in our region is provided safe drinking water for generations to come.

We expect Stage III Water Restrictions will end in early September, if not sooner. Until then, a quick reminder that Stage III Water Restrictions have the following provisions:

- City Irrigation limited to Monday and Friday
- Residential irrigation (even addresses) limited to Sunday and Wednesday
- Residential irrigation (odd addresses) limited to Tuesday and Saturday
- Commercial and industrial irrigation limited to Monday and Friday



Again, thank you for working with us as we work diligently to address the issue of water contamination throughout our community.

Curtis Mitchell, Utilities Director

Fountain Faces

David Woolley



We are excited to introduce you to David Woolley, a long-time employee of the Geographical Information Systems (GIS) Department at the City of Fountain.

David began working with the City in May 2009 as an intern. He was later hired as the GIS Technician at the Water Department, and most recently promoted to GIS Analyst at the Electric Department. He describes his work as “providing

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Community Night in the Park

Join us for a *free* night of fun for the entire family! See and explore fire tricks, police vehicles, utility equipment and more! Free hot dogs and drinks will be provided.



Tuesday, September 20, 2016

4:00 - 7:00pm

John Metcalfe Park, 704 E. Ohio Avenue
Fountain, CO 80817

Sponsored by City of Fountain. For Information, please call (719) 322-2021 or visit:

www.FountainColorado.org!

News & Notices

The Customer Service Center will be closed:

- ◇ August 25th from 8:00am-10:00am
- ◇ September 5th - All Day (Labor Day)
- ◇ September 22nd from 8:00am-10:00am

City Clean-Up Week is next month! For details, please visit www.FountainColorado.org!

Fountain Faces continued

visual data.” He gathers and maintains data about electric system infrastructure. “We have over 57,000 pieces in our system and each of them have about 20 characteristics,” he said. The information is stored in a secure database and used to provide information or visual aids to crews.

David is most proud of his work implementing a mobile tool. “Prior to the mobile tool, we utilized paper maps which were often outdated,” he said. Without accurate data, crews could waste valuable time during an emergency, or could be placed in an unsafe situation. “Now, we use the mobile device to quickly and easily obtain accurate information about the electric system.”

Please join us in showing our appreciation to David for his dedication in serving Fountain Utilities customers.

Connect to Conservation

Water is an essential resource and we want to encourage our customers to continue using water wisely! Here are a few outdoor water-saving tips that you can use to help conserve:



Install Smart Sprinklers & Program Your System

Use efficient technology like drip irrigation, rotary spray nozzles, and smart irrigation controllers. Maximize your conservation efforts by programming your system to fit the weather conditions. Your lawn, trees and shrubs will only receive water when they need it, not by the clock.

Time Your Watering

Water during the cooler hours and avoid irrigating on windy days. Fountain Utilities recommends watering between the evening/early morning hours of 6:00pm and 6:00am.

Be Weather Smart

If it has rained during the past few days, or the forecast calls for rain, wait! You may not need to water if mother nature does it for you.

Check for Leaks

Routinely check your sprinkler systems to make sure they are operating properly.

Raise Your Blade

Don't cut your grass less than three inches above ground. This will encourage deeper roots and better moisture retention.

Project Updates

Electric System Upgrades

The Electric Department continues to enhance service throughout the community. For the past nine years, crews have upgraded underground electric lines to increase reliability and to better serve customers needs.

The project was initiated due to the corrosive soil, which causes the external conductor on underground lines to deteriorate, creating underground faults/outages. The new 200 amp service lines will replace the 100 amp service lines that were originally installed in 1969.



This month, crews will begin working in areas north of Calle Conejos, west of Fountain Mesa Road, west of El Camino Meseta and south of C&S Road. Customers can expect to see our contractor, Paonia, in their back yards and around their property. The project may cause periodic outages while upgrades are performed which may last up to 6 hours. Prior to having a planned outage, customers will be notified via door hanger and are welcome to contact the Electric Department at (719) 322-2092 with any questions or concerns.

Clean Up Week—Coming Soon!



The City of Fountain will host its annual City Clean-Up Week, *beginning September 7th through September 16th.* City crews are scheduled to be in neighborhoods on particular days this year.

To find out when crews will be in your neighborhood, and a list of fees for large or bulky items, please visit www.fountaincolorado.org. Once crews have left scheduled areas, they will not return.

For additional information or questions, please contact Rosa at (719)322-2019.